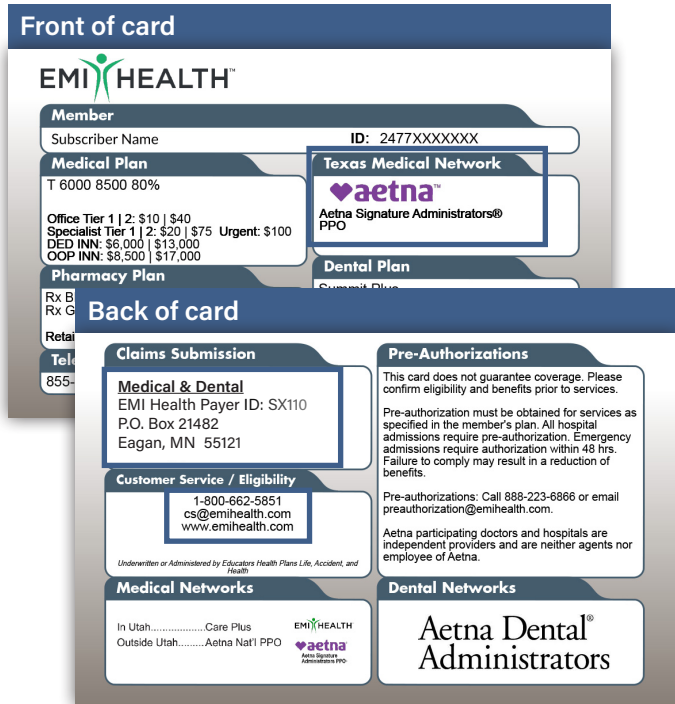


More Doctors. More Choices. One Powerful Network.

Your EMI Health medical plan includes the Aetna Signature Administrators® PPO network



With your EMI Health medical plan, you have access to over 1.2 million doctors, specialists, and care facilities nationwide through the Aetna Signature Administrators® PPO network.



Important Tips When Scheduling Care

Because EMI Health leases the Aetna network, some providers may not recognize EMI Health by name. To avoid confusion:

Tell your provider: "I'm covered under the Aetna Signature Administrators PPO network."

Show your EMI Health ID card at every visit—**especially the back of the card**, where it lists the correct claims submission address (this may be different from other Aetna plans).

- Claims must be sent to EMI Health, not Aetna.
- The address for medical claims is listed on the back of your ID card.
- To verify eligibility providers should call the EMI Health Customer Service line listed on your ID card (not Aetna).



Find In-Network Providers

Use our online tool to search for doctors, specialists, and hospitals:

1. Visit: emihealth.com/ProviderSearch
2. Select "Aetna National PPO" when prompted.

What This Means for You:

- ✓ Wider provider access—in your home state or while traveling
- ✓ Lower out-of-pocket costs when you stay in-network
- ✓ Nationally recognized providers and hospitals through Aetna's trusted network

Questions? Call our Customer Support Team: (800) 662-5851
Monday-Friday 6:00 am 6:00 pm MST

Disclaimers

- EMI Health is your insurance carrier and is responsible for administering your medical benefits and processing your claims.
- Aetna Signature Administrators® PPO is a leased provider network. Aetna is not your insurance company.
- Providers may be unfamiliar with EMI Health by name. Always reference the Aetna Signature Administrators PPO network when confirming participation.
- Claims must be submitted to the address listed on the back of your EMI Health member ID card, not directly to Aetna.
- Network access and provider availability are subject to change. Use the EMI Health provider search tool to confirm in-network status before receiving services.
- Out-of-network services may result in higher out-of-pocket costs or reduced coverage, depending on your plan.

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